



Regional Quick Guide South Eastern Metropolitan Region

This Regional Quick Guide complements our Through the Maze booklet, available from the Association for Children with a Disability, phone **9818 2000** or **1800 654 013 (rural callers)** or visit **www.acd.org.au**. If you need a language interpreter phone **13 14 50**.

The South Eastern metropolitan region includes the Local Government Areas (LGA's): Bayside, Cardinia, Casey, Greater Dandenong, Frankston, Glen Eira, Kingston, Mornington Peninsula, Port Phillip and Stonnington.

*Services listed include the above LGA's unless otherwise specified.

Parent Support

Regional Parent Support Coordinator

Kerri Rolfe

Parent to Parent Southern Region

Phone **8552 2222**

Email krolfe@moira.org.au

www.moira.org.au/support/community-support/parent-support

Child and Adolescent Mental Health Service (CAMHS)

Psychiatric Triage (information, assessment & referral) 24 hour service, 7 days a week.

(Greater Dandenong, Cardinia, Casey, Frankston, Mornington Peninsula)

Phone **1300 369 012**

(Port Phillip, Stonnington, Glen Eira, Bayside, Kingston)

Phone **8552 0555 (BH)**

(Glen Eira south of North Road)

1300 369 012 (AH)

(Port Phillip, Stonnington, Glen Eira north of North Road)

1300 363 746 (AH)

www.health.vic.gov.au/mentalhealth/services/child/index.htm

Child care

Child Care Access Hotline

Phone **1800 670 305**

Continence Support Services & Assessment Clinics

National Continence Helpline

Phone **1800 330 066**

www.continence.org.au

Anglicare Victoria

(Frankston, Mornington Peninsula)

Phone **5986 9900**

www.anglicarevic.org.au

MOIRA

(Kingston, Bayside, Port Phillip, Glen Eira, Stonnington)

Phone **8552 2222**

www.moira.org.au/support/personal-support/continence-program

Monash Children's Continence Service

(ALL Southern Metropolitan areas's)

Phone **9594 4262**

http://www.monashchildrens.org.au/page/About_Us/Monash_Childrens_Services/Paediatric_Renal_Continence_Service/

Peninsula Health Continence Service for Children with a Disability
(Frankston, Kingston, Mornington)
Phone **9788 1428**
www.peninsulahealth.org.au/services/service-s-a-e/aged-care/centre-home-based-services/peninsula-continence-service/

Southern Health Continence Clinic
(Bayside, Cardinia, Casey, Glen Eira, Greater Dandenong, Kingston, Port Phillip, Stonnington)
Phone **9594 4175**
www.monashhealth.org/page/Services/Services_A_-_E/Southern_continence_service_incorporating_Kingston_and_Dandenong_clinics/

Windermere Child and Family Services
(Cardinia, Casey, Greater Dandenong)
Phone **9705 3200**
www.windermere.org.au

Counselling Support Services
Carers Victoria
Carer Advisory Line **1800 242 636**
www.carersvictoria.org.au

Family Relationship Support for Carers
Phone **1300 303 346**
www.each.com.au/family-relationship-service-for-carers/

Department of Education and Training (DET)
Phone **8765 5600** (Dandenong)
www.education.vic.gov.au/about/contact/Pages/regions.aspx

Disability Services
Department of Health and Human Services (DHHS)
Disability Client Services –Intake and Response
Phone **1800 783 783**
www.dhs.vic.gov.au/for-individuals/disability

Anglicare Victoria
(Frankston, Mornington Peninsula)
Phone **9781 6700** (Frankston)
Phone **5986 9900** (Rosebud)
www.anglicarevic.org.au

MOIRA
(Bayside, Glen Eira, Kingston, Port Phillip, Stonnington)
Phone **8552 2222**
www.moira.org.au

Windermere Child and Family Services
(Cardinia, Casey, Greater Dandenong)
Phone **9705 3200**
www.windermere.org.au

Early Childhood Services
Early Childhood Intervention Services (ECIS) Central Intake. Central Intake will determine whether your child is eligible for ECIS and make a referral to an ECIS agency.
Phone **1300 720 151**
www.education.vic.gov.au/childhood/provider-s/needs/Pages/southeastecis.aspx#link55

ECIS Flexible Support Packages
Yooralla –ECIS Extra
Phone **9373 3800**
www.yooralla.com.au

Local Government –Home and Community Care (HACC)
Bayside City Council
Phone **9599 4381**
www.bayside.vic.gov.au

Cardinia Care
Phone **5941 5454**
www.cardinia.vic.gov.au

City of Casey
Phone **9705 5444**
www.casey.vic.gov.au

Frankston City
Phone **9784 1933**
www.frankston.vic.gov.au

Glen Eira City Council
Phone **9524 3333**
www.gleneira.vic.gov.au

Kingston City Council
Phone **9581 4827**
www.kingston.vic.gov.au

Mornington Peninsula Shire
Phone **1300 850 600** or **5950 1000**
www.mornpen.vic.gov.au

City of Port Phillip
Phone **9209 6429**
www.portphillip.vic.gov.au

City of Greater Dandenong
Phone **8571 5502**
www.greaterdandenong.vic.gov.au

Preschool Field Officers (PSFO)

City of Cardinia
Phone **1300 787 624**
www.cardinia.vic.gov.au

City of Casey
Phone **9705 5374** or **9705 5227**
www.casey.vic.gov.au

City of Greater Dandenong
Phone **9239 5244**
www.greaterdandenong.com

Uniting Care Connections
Phone **9521 5666** (Glen Eira, Port Phillip,
and Stonnington)
Phone **5984 4884** (Bayside, Kingston)
Phone **5977 0423** (Frankston, Mornington
Peninsula)
www.connections.org.au

Koorie Early Childhood Field Officer

Phone **9794 3555** (Dandenong)
www.education.vic.gov.au/about/contact/Pages/regions.aspx

Recreation

Access for All Abilities (AAA)
Reclink Australia
Phone **1800 222 842**
www.aaavic.org.au

Disability Sport and Recreation
Phone **9473 1033** (General enquiries)
Sportrec Access Line **1800 234 648**
www.dsr.org.au/

Kids Under Canvas –Wesley Missions Victoria
Phone **8199 6250**
www.wesley.org.au/kidsundercanvas.html

Nican
Phone **1800 806 769**
www.nican.com.au

VICSRAPID (Victorian Sport & Recreation
Assn. of Persons with an Intellectual Disability
Inc)
Phone **9926 1380**
www.vicsrapid.websytc.com.au

Respite care

Commonwealth Respite and Carelink Centre
(CRCC)
Phone **1800 052 222** Free call
Phone **1800 059 059** (AH)
www.dss.gov.au/disability-and-carers/carers

Carer Gateway
www.carergateway.gov.au

Respite South
www.respitesouth.org.au

Respite Victoria
www.respitevictoria.org.au

Other Respite care

Annecto -Emergency After-Hours Response
Service (EARS)
Phone **1800 727 280** -5pm-9am weekdays
& 24 hours all weekend
Phone **9687 7066** -Business hours
www.annecto.org.au

Extended Families
(Mornington Peninsula, Frankston)
Phone 5950 1055
www.extendedfamilies.org.au

MOIRA
(Bayside, Glen Eira, Kingston, Port Phillip,
Stonnington)
Phone **8552 2222**
www.moir.org.au

Ozchild Westernport
(Cardinia, Casey, Frankston, Greater
Dandenong)
Phone **5975 7644**
www.ozchild.org.au

Sibling Program Directory

www.acd.org.au/siblings/directory.htm

Statewide Equipment Program (SWEP)

Phone **1300 747 937**

swep.bhs.org.au

Young Adults

Department of Health and Human Services
(DHHS)

Disability Client Services Intake and Response

Phone **1800 783 783**

www.dhs.vic.gov.au/for-individuals/disability/community-life-and-jobs